



Dealing with Workplace Violence: A Guide for Agency Planners (Paperback)

By U S Office of Personnel Management, Office of Workforce Relations

Createspace, United States, 2012. Paperback. Book Condition: New. 279 x 216 mm. Language: English . Brand New Book ***** Print on Demand *****. Dealing with Workplace Violence: A Guide for Agency Planners addresses the issue that preventing workplace violence is a growing concern in the United States. Public interest and media attention have focused primarily on dramatic but very rare types of violence such as shootings by disgruntled employees in office buildings. Planners of workplace violence programs face the dual challenge of reducing employees anxiety about very rare risk factors while focusing their attention on more likely sources of danger. Undue anxiety about the office gunman can stand in the way of identifying more significant, but less dramatic, risk factors such as poorly lighted parking lots or gaps in employee training programs. This anxiety can also make it more difficult to cope with one of the most common workplace violence problems - the employee whose language or behavior frightens coworkers. Federal employees in organizations such as the National Institute for Occupational Safety and Health and the Occupational Safety and Health Administration have played a leading role in helping employers recognize and respond appropriately to the actual risks of workplace violence...



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